

# Michigan Farmers Market Association Farmers Market Manager Certificate Program

## Group Dynamics and Conflict Management

Wednesday, February 1, 2012, 9 a.m. - 4 p.m.

GreenStone Farm Credit Services

3515 West Road, East Lansing, MI

### Agenda

8:30 – 9 a.m.	<b>Registration and Coffee</b>	
9 – 9:15 a.m.	<b>Welcome, Session Overview and Meeting Guidelines</b>	Dru Montri, MIFMA
9:15 – 10:15 a.m.	<b>Group Dynamics and Group Decision Making</b>	
10:15 – 10:30 a.m.	<b>Morning Break</b>	
10:30 – Noon	<b>Tools for Facilitating Difficult Conversations</b>	
Noon – 1 p.m.	<b>Lunch (provided) and Structured Networking (by market sponsor)</b>	Amanda Segar, MIFMA
1 – 2:15 p.m.	<b>Panel of Market Stakeholders that have Handled and Overcome Conflict</b>	John Hooper, Lansing City Market (retired)
2:15 – 2:30 p.m.	<b>Afternoon Break</b>	
2:30 – 3:45 p.m.	<b>Conflict Management Roundtables</b>	Dru Montri, MIFMA
3:45 – 4 p.m.	<b>Closing Remarks and Evaluation</b>	Dru Montri, MIFMA

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